Precinct Central Touchpad

Poll Worker Training Guide

Election Day

State of New Jersey







Assembly	3
The Launchpad	8
The Launchpad Menu	9
Searching for a Voter	10
<u>Checking-In a Voter</u>	13
Help Guides & Phone Numbers	22
<u>Check-In Totals</u>	23
<u>Check-In Logs</u>	24
Closing the Election	25





Assembly

Follow the steps below to setup the Touchpad Check-In Stations prior to the opening of the polls.

1. Set the carrying case containing the Touchpad units on the check-in table.



2. Open the case by unlatching the two locks at the top of the case.



3. Once opened, you will see a Touchpad, an ExpressVote printer with an attached print server, and their associated charging cords and accessories.



4. Remove the Touchpad, ExpressVote printer, and print server with cords from the case and place them on the table along with the charging cords and accessories.



5. Remove and power on the Nighthawk and plug in to the power source. (Nighthawk model will vary).



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6. Open your Touchpad by inserting your finger under the tab opposite the hinge. Open the case as if opening a book, break the binding and flip open. Set the Touchpad on the table.



7. Locate your charging cord. Insert the compatible end of the white charger into the charging port of the Touchpad.



8. Plug the brick into a power outlet. The Touchpad will now turn on automatically.



9. Plug in the ExpressVote printer and Print Server. Verify that both are powered on – you should see a steady red light when the print server is powered on.



10. To set up the Epson thermal printer, start by connecting the charging block to its power cord.





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11. Plug the power cord into an outlet.	
12. Push the power button at the top of the printer to turn it on.	Printer 0010
13. All hardware is now set up and ready to start	t.





Logging into the Touchpad

1. The EPB application will automatically launch. Prior to logging in, verify that, if using a printer, the printer icon is green. Further, verify the charging icon is green. Most importantly, verify that there is a green connectivity icon in the *Connectivity and Sideways Status* bar, not a red broken heart. Once finished, touch the green START button to begin logging in.



2. Enter your full first and last name using the popup keyboard and touch CONTINUE.



3. Enter the password given then touch UNLOCK DEVICE.





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4. If printers are being used for this election in your county, a Poll Opening Report will print. Touch CONTINUE to complete the login process.



5. The Zero Report will print. Touch CONTINUE to get to the Launchpad.







The Launchpad

This is your home screen. After every check-in you should arrive back at this screen.



At the top of the screen you will see:

- 1 Troubleshooting Menu
- 2 Jurisdiction Name
- 3 Launchpad Menu

At the bottom of the screen you will see:

- 4 Voting Location, Job Title, and Username
- 5 Connectivity and sideways status
- 6 Battery status

Yellow and Green Search Buttons

- o To search for a voter by scanning their ID, touch DRIVER'S LICENSE SCAN
- Q To search for a voter manually, touch MANUAL VOTER SEARCH





The Launchpad Menu

The Launchpad Menu provides menu options to access additional system functions.



- Check-in Logs Use this feature to view a running log of all check-ins.
- Check-in Totals View running totals of different ballot styles issued throughout the day.
- Spoil Ballot Use this feature to spoil and / or reissue a ballot to a voter
- Help Guides View Informational guides and videos on Election Day.
- Important Phone Numbers Gives access to a directory of phone numbers for election officers and voting equipment assistance.
- Enter Wait Time Upload current wait times back to the Elections Office
- Request Assistance Allows poll workers to notify the Elections Office of any incidents or concerns at a polling location
- Logout Use this feature to temporarily logout for a break or to close the election at the end of the day.





Searching for a Voter

Manual Voter Search

 Insert a blank ballot card into the ExpressVote Printer. The cut corner of the card should be on the top-right.

To search for a voter using a valid ID type, touch the yellow Manual Voter Search button on the Launchpad screen.

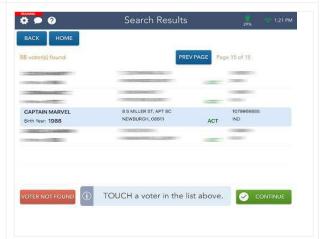


2. Using information provided by the voter, use one of the five available search options to search for the voter's record. Enter the voter's information into the search fields chosen by using the on-screen keyboard and touch the green SEARCH button to continue.



3. If only one voter matches the search criteria, the Voter Identification screen will appear automatically. Continue checking in your voter.

If more than one voter matches the search criteria, your screen will look like the one on the left with a list of all possible matches. Touch the correct voter from the list and then touch the green CONTINUE button.





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4. After you select a voter, you will be redirected to the Voter Eligibility screen. The voter's information will be displayed. Touch GET VOTER SIGNATURE to navigate to the Voter Signature screen.







Searching for a Voter

Scan Photo ID or Barcode from Sample Ballot

1. <u>Insert a blank ballot card</u> into the ExpressVote Printer. The cut corner of the card should be on the top-right.

To search for a voter using their state ID, touch the green Scan ID (If Provided) button on the Launchpad screen.

 Place the state ID in front of the camera lens on the back of the Touchpad so that it can be seen in the green box on the screen. The Touchpad will begin scanning automatically.

3. After you've scanned the voter's ID, you will be redirected to the Voter Eligibility screen. The voter's information will be displayed. Touch GET VOTER SIGNATURE to navigate to the Voter Signature screen.









Checking-In a Voter

1. Once you have found the correct Voter Eligibility voter, their information will display on the Voter Eligibility screen. 1947 1085838477 WONDER WOMAN If the voter is eligible to vote via a 54 JOHNSTON ST KEARNY TOWN-02-05 / WEST NEW YORK, 08611 regular ballot, the screen will display a green "Voter is eligible to vote" Voter is eligible to vote. message. Select **GET VOTER SIGNATURE** to continue processing them. GET VOTER SIGNATURE ■ MORE OPTIONS 2. The Voter Signature screen will appear. Tilt the Touchpad screen toward the voter and have them sign indictable offense under any federal or State laws. I UNDERSTAND THAT ANY FALSE OR with the provided stylus. Once they I swear or affirm that I am a U.S. critizen, live at the address above, am a least 18 years of age at the time of the election, have been a resident of the State and county at least 30 days before the election, an not on parole, pytobalson or seving a sentence due to the conviction for an election, and not on parole, pytobalson or seving a sentence due for the MONU EALY CORP. have signed, they will need to select wolad ngis assalq the DONE button. CAMBIAR DE IDIOMA **MEST NEW YORK, 08611** KEARNY TOWN-02-05 / Election District / Ballot Style **TS NOTSMHOL 42** 1085838477 **WONDER WOMAN** 1947 Voter Signature ø 3. Flip the screen back toward you and Voter Signature verify that a complete and valid signature has been captured. Select 1085838477 WONDER WOMAN 1947 the ISSUE BALLOT button to continue. Election District / Ballot Style
KEARNY TOWN-02-05 / 54 JOHNSTON ST WEST NEW YORK, 08611 Verify signature signed by voter matches signature on file below. Once signature is verified, continue to the next step by touching ISSUE BALLOT. Wonder Woman
CURRENT SIGNATURE

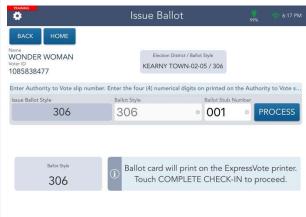
(1) on der Woman

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4. A popup will appear. Initial in the box, then select DONE.



5. Enter the Ballot Stub number in the *Ballot Stub Number* box and press **PROCESS**.



 Great job! Hand the voter the printed ballot card and direct them to the voting machines. Press PROCESS NEXT VOTER to proceed.

Be sure to <u>Insert a blank ballot</u>
card into the ExpressVote
Printer. The cut corner of the
card should be on the top-right.





Spoiling a Ballot

1. To spoil a ballot, open the Launchpad Menu and select the SPOIL BALLOT link.



2. Search for and select the voter checkin you would like to spoil, then click the green SPOIL button.



 Select the reason the ballot is being spoiled and whether or not you will be issuing the voter a replacement ballot. After you've done so, select CONTINUE.

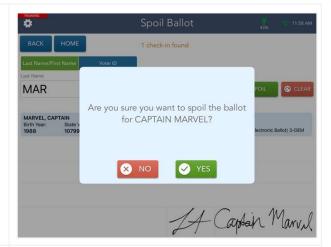




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4. Select YES to confirm that you would like to spoil the ballot.

If you are not issuing a replacement ballot, steps 5-6 will not apply to you. Instead, you will be redirected to the Processing Complete screen where you can begin processing the next voter.



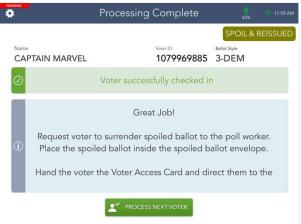
5. The Voter Signature screen will appear. Ask the voter to review the oath displayed above the signature line, then have them sign with the provided stylus. Once they have signed, they will need to select the DONE button.

Once they have done so, tilt the screen back toward you and continue the voter check-in process as you normally would.

6. Once you come to the Processing Complete screen, review any additional instructions for reissuing ballots in the blue info box.

Select PROCESS NEXT VOTER once you have finished and move onto the next voter.



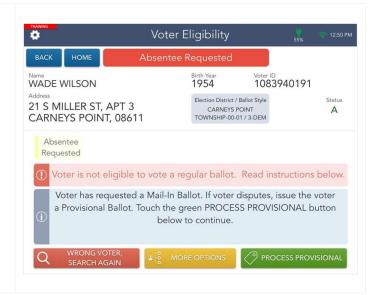






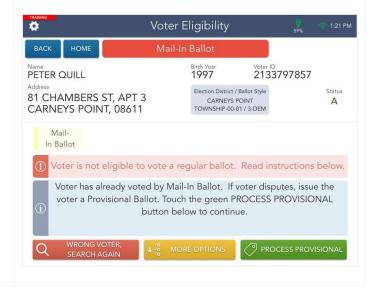
Mail-in Ballot — Requested

When a voter has requested a mail-in ballot and tries to vote inperson, they will have to vote provisional. Select Process
 Provisional to continue.
 Check-in as usual (Enter Ballot Sub Number, Print ballot card, hand ballot card and Provisional Ballot Affirmation Envelope to voter).



Mail-in Ballot — Returned

When a voter has returned a mail- in ballot and tries to vote in- person, they will have to vote provisional. Select Process
 Provisional to continue.
 Check-in as usual (Enter Ballot Sub Number, Print ballot card, hand ballot card and Provisional Ballot Affirmation Envelope to voter).







Voter Not Found — Provisional

 If you Search for a Voter by full name and you see "No voter found. Search again", that voter will need to vote via <u>Provisional</u> <u>Ballot.</u> Select the red "Voter Not Found" button.



2. On the **Voter Update** screen, enter the full name and date-of-birth, then select "Continue"





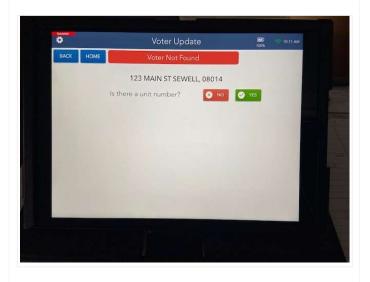


Voter Not Found — Provisional

 Enter the Voter's House Number and Street, then select Search. A list of addresses will appear based on matched criteria. Be sure to select the appropriate entry based on town/zip code and then select Continue



 If there is a Unit/Apartment Number, Select Yes and enter the appropriate info. Otherwise Select No to Continue.

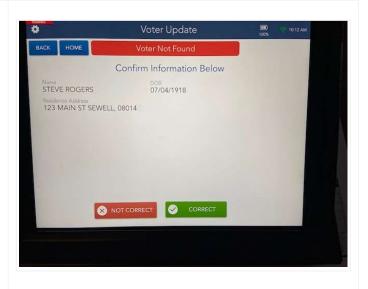




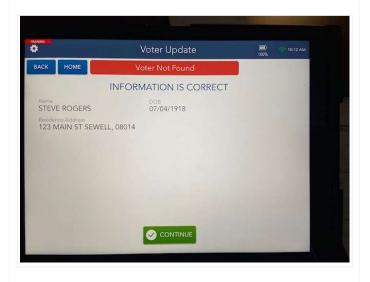


Voter Not Found — Provisional

 The screen will now flip for the Voter to confirm his/her information.



6. The screen will now flip back to the pollworker. Select **Continue**.





Voter Not Found — Provisional

7. The voter will need to vote via Provisional ballot. Select Process Provisional to continue. Check-in as usual (Enter Ballot Sub Number, Print ballot card, hand ballot card and Provisional Ballot Affirmation Envelope to voter).







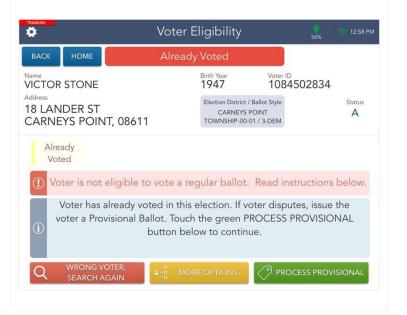
Early Voted

1. When a voter has early voted and tries to cast a ballot on Election Day, they will have to cast a provisional ballot. Select Process Provisional to continue. Check-in as usual.(Enter Ballot Sub Number, Print ballot card, hand ballot card and Provisional Ballot Affirmation Envelope to voter).



Already Voted

When a voter has already voted and tries to cast a ballot on Election Day, they will have to cast a provisional ballot. Select Process
 Provisional to continue.
 Check-in as usual. (Enter Ballot Sub Number, Print ballot card, hand ballot card and Provisional Ballot Affirmation Envelope to voter).







ID Required

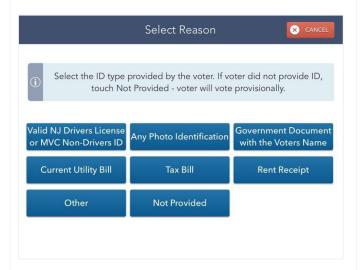
 Some voters are required to present a form of ID to cast a ballot.

Touch the **Record ID** button to proceed with the check-in.



 Select the ID type provided by the voter. If voter did not provide ID, touch Not Provided— voter will vote provisionally.

Once the ID type is selected, check-in as usual.





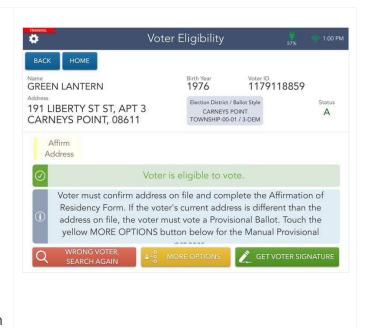


Affirm Address

 In some cases, the voter must confirm the address on file and complete the Affirmation of Residency Form. If the voter's current address is different than the address on file, the voter must vote a Provisional Ballot.

Under the **More Options** dropdown, there are the following options: (1) Manual Provisional, (2) Challenge Voter, and (3) Request Assistance.

Once the steps above have been completed, touch **Get Voter Signature** and sign-in as usual.



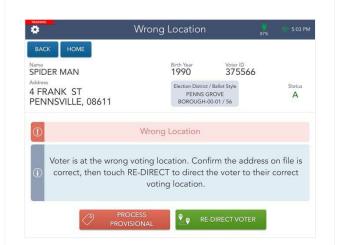




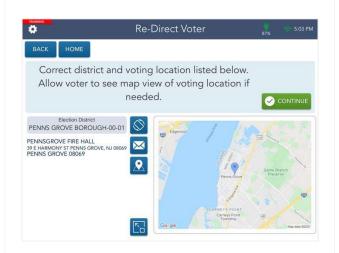
Voter Redirect

 If a voter tries to check-in at the wrong voting location, Touchpad will re-direct them to their correct voting location.

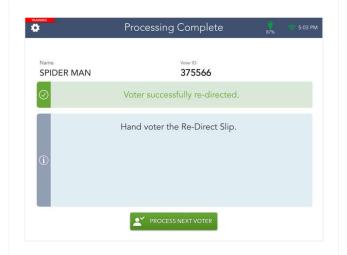
Touch **Re-Direct Voter** to give the voter instructions to their assigned voting location.



2. Provide the voter with their correct voting location's address, as well as the map view of the voting location.



3. If your county is using printers, hand voter the printed Re-Direct slip to assist with their navigation.







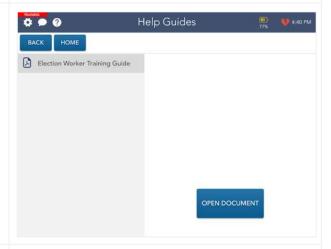
Help Guides & Phone Numbers

On Election Day, there may be times
 when questions come up. These
 questions can often be easily
 answered by reviewing information
 housed in the Touchpad.
 Informational documents and videos
 can be reviewed from the Touchpad,
 as well as contact information for key
 election staff.
 The Help Guides and Important Phone
 Numbers pages can be from the
 Launchpad Menu.



2. Once you have been redirected to the Help Guides page, a list of available videos and/or documents will appear in the left menu.

To view a document or video, select it from the list and select the OPEN DOCUMENT button.



3. Once you have been redirected to the Important Phone Numbers Page a list of contacts will appear.

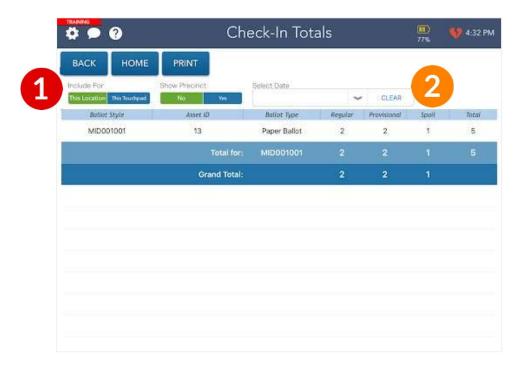
Select a contact from the contact list to view their phone number.





Check-In Totals

Select the CHECK-IN TOTALS link from the Launchpad Menu to view this screen. Here, you will be able to see a running total of all ballots issued throughout the day.

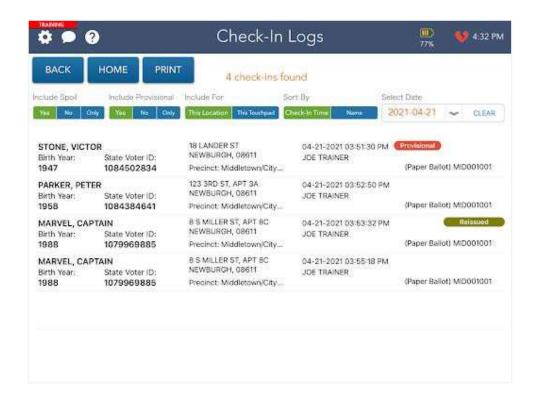


These totals allow you to account for all ballots issued. In the *Include* For section at the top left of the screen, select **This Touchpad** 1, To view only the current day's check-ins, select the appropriate date in the **Select Date** dropdown.

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Check-In Logs

Select the CHECK-IN LOGS link from the Launchpad Menu to view this screen. During Election Day, a log is kept of all the voters who have been checked in on a particular Touchpad or at the location.



These logs allow you to account for all voters checked in as well as any spoiled and provisional ballots. To change from This Location to This Touchpad, select the appropriate button in the Include For section.

Select a voter to view an image of their signature.





Closing the Election

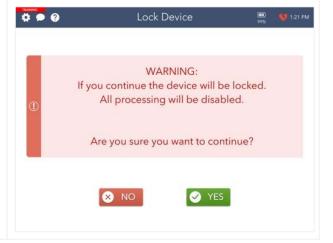
1. Once the election has ended, it is time to close the election on the Touchpads. From the Launchpad, open the Launchpad Menu and select LOGOUT.



 A pop-up will appear. Select the yellow CLOSE FOR THE DAY button to begin the closing process. This closing process will be completed at the end of each day.

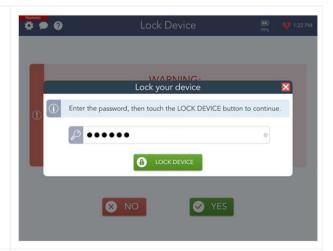


3. A warning screen will appear. If you are ready to close the election, select YES.

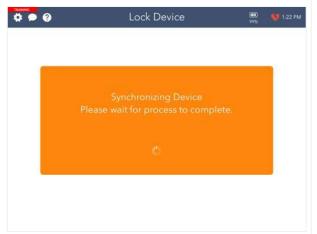


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4. Enter the passwords you've been given to lock the device then select the LOCK DEVICE button.



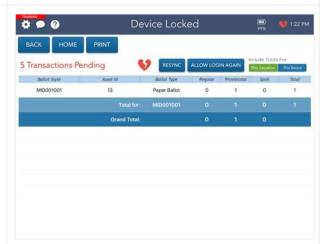
5. An orange screen will appear with a "Synchronizing Device" message. Wait for the message to disappear.



6. Congratulations, you have closed out your election!

If your Device has not sent all transactions, PENDING will appear in the left-hand corner.

Don't panic! This is normal. Complete the rest of your end-of-election procedures.



7. Power down the Touchpad by holding down the power button. Place equipment back into their carrying cases.